



UPDATES ON CONDITIONAL MOVEMENT CONTROL ORDER (CMCO) 21st October 2020

Dear Students,

In line with the Conditional Movement Control Order (CMCO) that is in place from Wednesday, 14 October 2020 to Tuesday, 27 October 2020 on Kuala Lumpur, Selangor & Putrajaya, we would like to provide updates on the following:

Restricted Entry into the Campus

The APU & APIIT Campuses have been closed for teaching & learning activities since 14th October 2020. Entry into the campuses will be restricted to only allow essential services as listed below:

- Visa services
- Administrative services
- Finance services

Essential services listed above will be available for **3 days a week - Monday, Tuesday & Thursday, from 10:00am to 2:00pm**. Apart from finance services for on-campus students, **all services are strictly on appointment basis** - please make an appointment **48 hours prior to your visit** at this link: www.apu.edu.my/explore-apu/contact-us. Upon entry, you will be required to display the appointment confirmation to our security personnel.

The appointments are made to ensure social distancing and to ensure the health and safety of our visitors, students and staff members. We will assign a dedicated Counsellor to help you with all your queries in timely manner.

In addition, you are highly encouraged to contact our staff members via e-mail for any assistance required:

- General Enquiries related to COVID-19 SOPs: covid-response@staffemail.apu.edu.my
- Academic Administrative Enquiries: admin@apu.edu.my
- Visa-related Enquiries: visa@apu.edu.my
- PTPTN Loan Enquiries: ptptn@apu.edu.my
- Accommodation Enquiries: rsvp@apu.edu.my
- Technology Services Support: assist@apu.edu.my
- APU/APIIT Students Arrivals Control Centre: arrivals-control@apu.edu.my
- Emergency Hotline: +6 017-3701700 (7am - 7pm) | +6 017-2381300 (7pm - 7am)

All APU Accommodation Students are advised to remain in accommodation units at all times and avoid travelling out of your residence.

The COVID-19 cases in the Klang Valley have consistently been increasing at an alarming rate, and it is vital for all of us to stay vigilant and cautious at all times. In line with our previous COVID-19 advisories, we continue to advise all students of the following:

1. **Avoid social gatherings & leisure activities** - these include visit to the shopping malls, gathering with friends etc.
2. **Plan & limit your travel only for basic necessities** - roadblocks are setup by the authorities and you may be questioned on the purpose of travelling.
3. **Avoid late night travelling** - Under the CMCO, most of the businesses are allowed to operate until 10:00pm only. You may be questioned if you are out and about beyond these allowed hours.
4. **Comply to the CMCO Standard Operating Procedures (SOP) at all times** - non-compliance may lead to fine / arrest.
5. **Take good precautions** - practice good personal hygiene & wear a face mask if you are out of your residence.
6. **Don't panic** - economic activities are still ongoing and you will still have access to basic necessities. Utilise delivery services available around you while maintaining good hygiene practices.
7. **APU & APIIT Campuses will be closed for teaching & learning activities throughout the CMCO period**, and classes will be conducted via Online Digital Learning (ODL). Visits to the campuses are restricted for essential purposes only. However, **Oceana Clinic, Modesto's Café & Picante Café will still be operational.**
8. **If you demonstrate any symptoms, refer to the nearest clinic / hospital.** Contact us if you require any advice / guidance.

Please be reassured that the safety and welfare of our students and staff remains our priority during these uncertain times.

If you have any further queries, please contact us at covid-response@apu.edu.my.

Stay Safe, Stay Healthy.

Regards,
APU/APIIT Group Communications