

EDUCATION MALAYSIA GLOBAL SERVICES (EMGS)

18th JULY 2020

Updates - Clarification for International Students and Institutions on application processing during and post the Movement Control Order period

PURPOSE:

1. EMGS would like to provide further updates on the bulletin issued on 17th April 2020 regarding clarification on the various scenarios that may be experienced by International Students and Institutes during and after Movement Control Order and the global border closures due to the Covid-19 pandemic.
2. This bulletin will also provide clarification on new updates received from the Malaysia Immigration Department.

CLARIFICATION ITEMS:

1. *Electronic Visa Approval Letters (eVAL) issuance by the Malaysian Immigration Department*

- 1.1. The Malaysian Immigration Department will **begin processing eVAL approvals for Progression/Variation applications for students that are currently in Malaysia beginning 13th July 2020**. Education Institutions must ensure that they submit a declaration indicating that the student is in Malaysia (Refer to EMGS bulletin dated 6th May 2020 – EMGS Approval letter)
- 1.2. Processing of eVAL approvals for students that are **outside Malaysia will only begin from 1st August 2020 onwards**.

2. *Extension of eVAL approvals*

- 2.1. EMGS is pleased to announce that the Malaysian Immigration Department **will begin processing eVAL extensions beginning 1st August 2020**.
- 2.2. The request will be processed on a case by case basis involving students that were unable to travel to Malaysia upon receiving the eVAL because of global border closures due to the Covid-19 pandemic worldwide.
- 2.3. The institutes / students will be required to furnish relevant supporting documents to justify their request for an eVAL extension.

3. Expiry of SEV (Obtained after eVAL Issuance)

- 3.1. Certain students may have proceeded to obtain their Single Entry Visa (SEV) upon receiving their eVAL but were not able to travel to Malaysia before the expiry of the SEV due to the Covid-19 pandemic worldwide.
- 3.2. International students that fall under this category should visit the nearest Malaysian Embassy or High Commission and submit a request to obtain a **social visit SEV**. The respective Embassy or High Commission may consider the request based on the justification provided to them.
- 3.3. In addition to the social visit SEV, these students must also ensure that they obtain the approval letter to enter Malaysia from the Director General of the Malaysian Immigration Department.

4. eVALs rejected due to Covid-19 pandemic outbreak in the student's country of origin

- 4.1. The Malaysian Immigration Department had rejected certain eVAL applications for students that originated from countries that had a widespread transmission of Covid-19 prior to the Movement Control Order implemented by the Government of Malaysia.
- 4.2. Educational Institutions will now be able to submit an appeal for these applications and the Malaysian Immigration Department will review them on a case by case basis. Kindly note that the decision to approve the appeal is solely at the discretion of the Malaysian Immigration Department.

5. Students outside Malaysia with an expired students pass – students that were unable to travel to Malaysia in time to renew their student pass due to the travel restrictions caused by the Covid-19 pandemic.

- 5.1. Based on the current / existing process, the Malaysian Immigration Department will only allow students to renew their student pass if the current student pass expiry has not lapsed for more than 3 months.
- 5.2. Due to the Covid-19 outbreak worldwide which forced international borders to be closed, **the Malaysian Immigration Department is now allowing students to continue renewing their student pass only if it expired after 1st February 2020**. Students that fall under this category will be required to enter Malaysia on a social visit pass and subsequently submit their passport for the extension of their student pass. These students must ensure that they have obtained the approval to enter Malaysia from the Director General of the Malaysian Immigration Department prior to leaving their home country.
- 5.3. **Students whose pass expired prior to 1st February 2020 will not be allowed to renew their student pass**. They must submit a New application to obtain an eVAL to continue their studies in Malaysia.

Education Malaysia Global Services

18 July 2020